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Integras Intelligence

The Power of Human Analysts and Cutting-Edge Tech in Background Checks

After conducting many background checks and working with hundreds of organizations, Integras Intelligence has learned that clients expect accurate, timely information that complies with laws and regulations, all at a reasonable cost. Additionally, if they have a question, they want to speak to someone.



Sounds simple, right?

Not according to the experts at Integras. Many screening companies face limitations by relying solely on either technology or human expertise. These shortcomings can result in failing to meet client expectations.

Employment screening specialists at Integras Intelligence work diligently to address client concerns. The company leverages a powerful combination of technology, skilled human analysts, and an experienced management team to consistently deliver exceptional results.

Integras Intelligence provides a secure online system that simplifies the administrative work of employment background checks. Each client gets to know the support team from the start of the engagement. Senior management is always available to answer questions, offer guidance, and ensure that clients receive support throughout their relationship with Integras.

Additionally, Integras takes special care to ensure that the background screening process is a positive experience for the individuals being checked. Company representatives view themselves as extensions of clients' organizations and want employment candidates to have a professional experience.

"We educate customers on the different options available to them and help them make an informed decision that best meets their needs. People tend to treat background checks as

an interchangeable commodity, but they're not all the same," says Forhad Razzaque, president of Integras Intelligence.

The company excels in blending human expertise and advanced technology to provide services customized to meet the requirements of clients across various industries. Offerings include criminal background checks, employment verification, education verification, drug testing, identity verification, and social media screening. These services ensure accurate and compliant results, enabling clients to make informed decisions when hiring employees. In addition, Integras Intelligence provides detailed screening specifications, such as Social Security Number verification, address locator, county and state criminal records, federal criminal records, nationwide criminal databases, county and federal civil records, professional license verification, sex offender registry checks, and social media/media/internet searches. The company also conducts checks against global watch lists and motor vehicle reports.

Integras Intelligence recently collaborated with a client who was dissatisfied with their former service provider. Upon investigation, Integras professionals found that the previous process lacked FCRA compliance and omitted crucial federal criminal checks. Educating the client on regulatory requirements and offering enhanced screening options became imperative.

Integras Intelligence developed a more thorough evaluation process. Initially hesitant about the necessary changes, the client recognized the importance of promptly addressing compliance issues. They chose to invest more in background checks to align with industry standards, prioritizing thoroughness over price. This approach helped mitigate potential risks and boosted confidence in a superior vetting process, facilitated by the client's willingness to adapt.

Integras Intelligence also prioritizes customer education, providing detailed explanations of the differences between quick but less comprehensive database research and more thorough methods like online repository searches or court visits. Clients receive specific, detailed information rather than assuming all background checks are identical. By going the extra mile, Integras Intelligence aims to maintain its leading position in comprehensive information gathering, enhance operational efficiency to remain price-competitive, and continue educating its customers. Leveraging human expertise and advanced technology, the company plans to expand its educational efforts, benefiting clients, CRAs, and employees through an effective screening process. 